docSTAR™ TAM Integration Module v4.0

The New & Improved Integrated Solution that Fits Your Workflow.

docSTAR integrated with TAM delivers higher productivity, improved customer service, and ultimately increases the value of your agency.

docSTAR TAM Integration dramatically adds value in many ways:

- Instantly retrieve documents.
- Easily e-mail, fax and print documents.
- Offers ultimate workflow flexibility.
- Increase your agency’s ROI.
- Eliminates risk of lost or misfiled documents.

The docSTAR TAM Integration Module is so easy to use, your staff will be scanning and retrieving documents immediately! And Version 4.0 makes it even more flexible and powerful than before.
Serious Document Management.

With docSTAR and TAM Integration, users can expect robust document management from a vendor whose focus is just that. Incorporating Microsoft’s SQL Server database and other best-of-breed technology, the docSTAR management system can handle the large volume of paperwork generated by agencies – whether it is a few pages a day or thousands at multiple locations.

docSTAR integrates with your agency management system and docSTAR can operate independently from TAM. All of your documents are safe and accessible even if TAM is down, or if you decide to move to another system.

Every docSTAR system includes AuthentiDate image marking technology, which is backed up by the USPS® EPM™, for assured authenticity, bulletproof security and overall peace of mind.

Scanning: Front-end or Back-end, with docSTAR it’s your choice.

The enhanced integration allows agencies to implement document imaging in whichever way best fits their needs. However documents are filed, one click retrieves all documents related to the current screen.

Activities Integration.

docSTAR can link documents to existing activities using cover sheets, virtual cover sheets, or push filing. Data entered into the activity is then used by docSTAR to file the document, without duplicate data entry.

docSTAR can also automatically create Activities, which is most popular for front end scanning; this eliminates the step of creating the activity manually. docSTAR provides full control over Activity creation, including open/closed status and follow-up settings.

Creating or linking to activities for integrating documents is not required for docSTAR, as it is for some other systems. docSTAR doesn’t impose extra steps that you don’t need.

Client Communication Tracking.

docSTAR adds the ability to automatically create an Activity in TAM each time you e-mail or fax a document. This gives you a complete record of all client activity right where you want it: in TAM.

Complete Integration.

Integrates with clients, prospects, companies, vendors, brokers, employees, producers, policies, or activities for integrated filing and retrieval.

Supports TAM and TAM Online.

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ocSTAR TAM Integration Version 4.0 delivers:

- **Applied ConneXion™** – docSTAR uses Applied Systems’ ConneXion™ toolkit to provide a unique integration module for TAM™ and TAM Online™. This is the only integration mechanism supported by Applied Systems on current and future versions of TAM.
- **Volume** – Efficient and reliable storage whether you’re storing 50 pages per day or 50,000.
- **Independence** – Integrates with your agency management system, but it also stands apart. All of your documents are safe and accessible even if TAM is down, or if you decide to move to another system.
- **Authenticity** – docSTAR’s AuthentiDate marking feature, which is backed up by the USPS EPM, provides assurance that the authenticity of your documents is beyond repudiation.
- **TAM 10.x Compatibility** – Integrated filing and retrieval by Activity is fully compatible with TAM Version 10.
- **Additional Data Elements** – Cover Sheets and Virtual Cover Sheets (VCSs) now include more data. Accessing data directly from the cover sheets rather than through TAM lookups improves processing speed.
- **Multiple Documents per Activity** – Users can now link multiple documents to the same Activity using any integrated filing method including: ‘push filing’, cover sheets, or virtual covers sheets. Also, Activities that are automatically created by docSTAR during Send To events (fax, e-mail, etc.) will be linked to every document being sent – not just the first one.

“On Top” Mode

This mode facilitates data entry from an image without dual monitors, although docSTAR fully supports dual monitors for optimal operation. Data entry comes directly from an image – without flipping back and forth from dual monitors.